

# Custombuilt check sheet solves TimberWorld's delivery challenges

**Additional to the savings created by Argus Tracking telematics, the customised check sheet app has revolutionised TimberWorld Birkdale's deliveries.**



**TimberWorld**  
AUCKLAND'S LEADING INDEPENDENT TIMBER MERCHANTS

TimberWorld Birkdale go the extra mile for their clients, delivering timber and building supplies to building sites around the city. This door to door service is brilliant for their clients, but TimberWorld started to face a big challenge – materials were starting to go missing.

On a number of occasions, builders got in touch to ask where the materials were, advising the TimberWorld team they hadn't received a delivery, or were missing a product from their order. The TimberWorld delivery driver however, was certain the order had been dropped off.

When their Argus Tracking Client Success Manager introduced them to the new customisable check sheet app, they realised this was the answer to their delivery challenges. The check sheet was customisable, and enabled the driver to add photos when filling in the sheet, so working with their Client Success Manager, they came up with a simple custom check sheet the driver could complete at the delivery site, then add a photo of the delivered order.

This custom check sheet has been a huge success, with the on site photos providing evidence of delivery and ensuring there are now no disputes as to whether the delivery was completed. They can also ascertain which driver carried out each delivery, and with what vehicle, and the drivers have found the app easy to use and implement in their day to day work.



It's not just the check sheet that has made Argus Tracking invaluable to TimberWorld Birkdale. They regularly use the Stop Report to report on the locations their assets have travelled to and the time spent at each site, providing efficiency and visualisation across the business. And Spectate allows the team to see where all their assets are in real-time, allowing them to be proactive in providing their clients with a more accurate estimated delivery time.

With their delivery challenges now solved, the implementation of Argus Tracking telematics into the TimberWorld Birkdale fleet has allowed the team to remain committed to their core values : being able to supply a quality product at a competitive price with a top level of service.



**Get Started.**  
**0800 872 548**  
[argustracking.co.nz](http://argustracking.co.nz)